

2015

CQC STATEMENT OF PURPOSE



Western Road Surgery

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4) the registering body/provider (Dr Simon Butler & Partners) is required to provide a statement of purpose.

This Statement of Purpose details the Practice aims and objectives in providing a General Medical Service to our patient population. It will give you information with regard to the kinds of services we aim to provide and the health and care needs the Practice sets out to meet.

PART 1 - SERVICE PROVIDER

Dr Simon Butler & Partners

Incorporating Dr Simon Butler, Dr Maria Pollard, Dr Anil Patel & Dr Sheela Ravi

Legal Status

Partnership

Our Premises

Western Road Surgery, 41 Western Road, Billericay, Essex. CM12 9DX

Telephone Contact Details

01277 658117 - (24 hours a day, 7 days a week. When the Surgery is closed the line will automatically divert the caller to an Out of Hours service)

Service Provider ID

1-199726325

Registered Manager

Dr Simon Butler

Location ID

1-573858948

Certificate Registration Number

CRT1 – 579523652

PART 2 - AIMS AND OBJECTIVES OF THE SERVICE PROVIDER

This Practice will provide those Essential Services as outlined in our Primary Medical Services Contract.

- To ensure the management of patients who are ill or believe themselves to be ill, with conditions from which recovery is generally expected, for the duration of that condition, including relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable
- To provide management of patients who are terminally ill
- To provide management of chronic disease in the manner determined by the practice, in discussion with the patient and in line with evidence based practice
- To provide a high quality general medical service which is monitored and audited to ensure it meets the needs of our practice population
- To ensure that provision of our services is in a safe, clean and effective environment
- To ensure that our service users receive advice and treatment which affords them privacy, dignity, choice and information to manage their condition
- To ensure our equipment, instruments and facilities meet with infection control guidelines
- To establish, build and maintain an effective communication forum with our service users in order to listen and, where practicable, adapt to their needs
- To provide a transparent complaints service that listens to our service users concerns and meets with national guidance
- To manage our service provision effectively to allow for responsive action with regards to capacity and demand for services
- To recruit staff appropriately in line with guidance and regulation
- To ensure our staff are trained to create an effective workforce and so meet the expectations of our service users
- To manage and maintain the workforce effectively
- To ensure equality and diversity in the workplace through training
- To ensure a high level of clinical governance through audit and training
- To ensure a high level of information governance through audit and training

Part 3 – Location, Service Users & Regulated Activities

All regulated activities are undertaken at Western Road Surgery, 41 Western Road, Billericay, Essex CM12 9DX and are under the management of the Registered Manager, Dr Simon Butler.

Our building has wheelchair access, hearing loop, and limited parking which is at the rear of the building. A language translation service, by telephone, is available by pre-agreed arrangement. Home visits are provided for those patients who are unable to attend the surgery due to a medically appropriate reason or physical impairment. The Practice has two floors but no lift. Any patient who would find it difficult to use the stairs may request and receive an appointment on the ground floor with either a GP or Nurse.

Our regulated activities are:

- **Diagnostic and Screening Procedures**

Cervical Screening, blood pressure monitoring, cardiovascular risk assessment, ECG, Spirometry, referral for other screening as appropriate

- **Family Planning Services**

Conception, contraception, IUCD and Contraceptive Implants

- **Maternity and Midwifery Services**

Ante natal referral and screening in conjunction with community midwifery service

- **Surgical Procedures**

Minor operations appropriate to a primary care setting

- **Treatment of disease, disorder or injury**

Consultation and appropriate referral to manage everyday illnesses, disorders or injury, preventative medicine to enhance quality of life, chronic disease management for patients with a diagnosed long term condition

Service Users

Our service users are our registered population which spans any age, ethnicity or gender

Part 4 – Registered Manager

The Registered Manager for this organisation is

Dr Simon Butler MB BS (London – Barts) 1983
 BSc (London) 1980
 MRCGP 2010

Contact details: Telephone 01277 658117
 Fax 01277 658119
 Email practice.managerf81013@nhs.net
 CQC notices can be sent to this email address